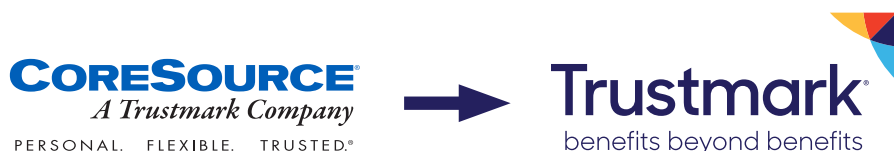


CoreSource Becoming Trustmark Health Benefits

You know us as CoreSource. We're the benefit administrator for your health benefit plan. We process your claims, answer your questions, and manage other aspects of your health benefits.

Soon we're changing our brand name from CoreSource to Trustmark Health Benefits. **This change doesn't affect your benefits.**

Between now and January 1, 2020, you'll start seeing the brand name *Trustmark Health Benefits* in place of *CoreSource*.



MATERIAL	WHEN IS IT UPDATING?
ID cards	You'll get a new ID card before the end of January, 2020.
Explanation of Benefits (EOBs)	January 1, 2020: Your EOBs will say Trustmark Health Benefits
Member letters and communications	January 1, 2020: All letters and materials from us will say Trustmark Health Benefits
Your member portal	January 1, 2020: myCoreSource.com is changing to myTrustmarkBenefits.com . You will be automatically taken to the new URL. If you have already registered for the portal, you will not have to register again.
myCoreSourceWire (SMS messaging)	December 2019: Changing to myTrustmarkBenefitsWire
Mobile app	January 1, 2020: Updated app will be in Android and Apple stores. If you already have our app, it will automatically update.
Customer service phones	Starting in October 2019: You will start to hear Trustmark Health Benefits when you call us.

Expect **more.**
Benefit more.

If you have any questions about our new brand, just call the number on the back of your ID card.